



'সমানো মন্ত্র: সমিতি: সমানী'

UNIVERSITY OF NORTH BENGAL
BSW Honours 3rd Semester Examination, 2021

CC5-BSW

WORKING WITH INDIVIDUALS

Allotted: 2 Hours

Full Marks: 60

The figures in the margin indicate full marks.

GROUP-A

Answer any four questions from the following

3×4 = 12

1. What is Active listening? 3
2. What is social case work? 3
3. What is Role Conflict? Give an example. 2+1 = 3
4. What is authority in an individual case work? 3
5. Why comfortability of client plays an important role in an individual case work? 3
6. What is Human Need? Give one example. 2+1 = 3

GROUP-B

Answer any four questions from the following

6×4 = 24

7. What are the basic skills in social case work? 6
8. What is observation technique? Do you think observation plays a significant role in social case work? Explain with examples. 2+4 = 6
9. What is narrative recording? Why narrative recording is important? 2+4 = 6
10. What are the different types of interview techniques used in social case work? 6
11. What are the differences between role and status? 6
12. Do you think Role analysis is important in social case work? How many types of role analysis are there? 2+4 = 6

GROUP-C

Answer any *two* questions from the following

12×2 = 24

13. Why social case work is important? What are the objectives and scope of social case work? 4+4+4 = 12
14. Do you think Home Visit plays a significant role? Explain with examples. 5+7 = 12
15. What are the different types of personality stages according to Erikson? 12
16. What is the difference between need and want? What are the different types of need according of Maslow? 4+8 = 12

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